



Free webinar for
PIA members!

MANAGEMENT SKILLS – FROM RECOGNITION TO RESOLUTION

DATE: Wednesday, November 5, 2025

TIME: 11:00 am – 12:00 pm PT

SPEAKER: Susan Levi



Managing people effectively requires more than good intentions. It demands the right skills, structure and confidence to lead through both praise and problems. This webinar will help equip you and your company's managers with the practical tools that are needed to successfully manage your workforce.

JOIN US TO LEARN:

- **Give positive feedback and recognition**
- **Manage employee performance**
- **Implement progressive discipline**
- **Use a PIP or MOU**
- **Lead difficult conversations with confidence**
- **Avoid compliance risks**

REGISTER ONLINE
bit.ly/MANAGEMENT-SKILLS

ABOUT THE SPEAKER

Susan Levi provides human resources solutions to employers in a wide range of industries, developing solutions that are compliant, align with industry best practices and help support employees with their HR needs. Susan received her PsyD in Organizational Management and Consulting from Phillips Graduate University, and earned her M.A. and B.A. in Psychology from Pepperdine University and the University of California, Irvine, respectively. She also holds the well-regarded SPHR (Senior Professional in Human Resources) and PHR (Professional in Human Resources) certifications.